

JAHGREY

TERMS AND CONDITIONS

Thank you for choosing to work with us.

Upon confirming a booking with JAH GREY, you acknowledge and agree to the following terms and conditions:

- **Non-refundable deposit:** The client confirms that they have hired JAH GREY for their project and a 70% non-refundable deposit for photography, videography, consultation and/or speaking services must be paid in advance of any services rendered.
- **Remaining payment schedule:** The client confirms that they will pay the outstanding balance for services via invoice, email money transfer to contact@jahgrey.com, cheque or cash no later than 15 net days following rendering of services. JAH GREY reserves the right to refuse to provide further services to the client(s) including, but not limited to, withholding photo and video assets and declining future engagements until payment is received in full.
- **Rescheduling:** In the case that the client needs to reschedule, the client must notify JAH GREY no later than one (1) week prior to the agreed-upon service date. The client is entitled to reschedule booked services on one (2) occasions at maximum at no additional fee. Rescheduled dates for services are subject to the availability and confirmation of JAH GREY. Requests to reschedule confirmed bookings issued less than one (1) week before the original agreed-upon date, as well as each additional rescheduling request, is subject to an additional charge of \$150 CAD on top of the agreed-upon payment for services.
- **Cancellation:** Clients may cancel their confirmed booking at any time prior to the rendering of services. In the case of booking cancellation at the client's request, the client acknowledges that they forfeit the 70% non-refundable booking deposit.
- **Non-rendering of services:** In the unlikely event of an emergency, force majeure, damages

or loss of equipment, causing an inability to render services and/or deliver agreed upon outputs (e.g. photographs or video) to the client, the client and JAH GREY will negotiate pathways for remedy (e.g. rescheduling). If no satisfactory remedy can be reached by both parties, JAH GREY will issue a full refund to the client.

- **Client satisfaction:** In confirming booking with JAH GREY, the client acknowledges that JAH GREY will strive to ensure that services are executed to the best of ability and deliverables meet client(s) expectations. In the case that a client is not satisfied with the deliverables rendered, JAH GREY may propose reasonable remedy to meet client expectations. No refunds will be provided for deliverables rendered.
- **Rights:** In confirming photography and/or videography services, the client(s) gives the photographer full rights to all images and/or video from the shoot/event and full permission to use/post/share them for personal and professional distribution unless otherwise agreed to. In the case of event-related bookings, the client(s) understands that this may include distribution of images of themselves and their guests. Conversely, the client(s) will have the right to use the photos provided by the photographer from the event for any personal reason. The client agrees that their image may be showcased, printed and distributed online and offline under the body of work of JAH GREY. Requests to exclude use of an image/video from JAH GREY's public portfolio and/or body of works must be confirmed by JAH GREY and is subject to a fee of \$600.00 CAD.
- **Credit and licensing:** Credit must be given to the photographer if images and/or videos are posted online by including the photographer's name and a link to their Instagram (@jahgrey) and website (www.jahgrey.com). ANY and ALL photographs used for business-related consumption (i.e magazines, interviews, posters, fliers) MUST credit JAH GREY. Client(s) are not authorized to distribute or sell photographs and/or videos taken by JAH GREY without providing credit and securing appropriate licensing.

Please note that the terms of conditions included here within come into effect immediately at time of confirmed booking and/or once the negotiated deposit for services has been received by JAH GREY.